

**Date:** May 24, 2022  
**To:** All Clients  
**Subject:** New Heartland IP Addresses For Internet Based Transactions  
**Product:** Client POS Terminal Connectivity  
**Action:** Required Support of New IP Addresses

### New Heartland IP Addresses For Internet Based Transactions

As part of Heartland Payment Systems planned infrastructure enhancements, IP addresses used by our clients and 3<sup>rd</sup> party vendors for internet-based transactions are being supplemented. **Based on your POS and/or managed network infrastructure (Managed Network Service Provider or firewall services), action is necessary to avoid disruption to your internet-based transaction processing support.**

**POS:** If your POS is configured to utilize an IP address to route transactions to HPS, current IP address being used need to be replaced and/or supplemented with new IP address.

**Managed Network Service Provider or Firewall Tools:** Whether URLs or IP address are utilized, the new IP addresses need to be whitelisted with your provider/solution so both outbound and inbound traffic is recognized and granted access.

#### Heartland recommends:

- a) Changing the IP address in the POS to the URL from the table below, if the POS supports it. If the POS doesn't support this, then proceed to step "b".
- b) Leaving the primary IP unchanged in the POS
- c) Add or replace the secondary IP with the corresponding new IP from the table below.
- d) Leaving the tertiary IP unchanged in the POS (if applicable).

Heartland Payment Systems provides the compilations, summaries and other information contained within our Product Marketing Bulletins to serve as general guidelines. While we strive to make sure this information is accurate, we do not warrant the completeness, timeliness, or suitability of this information for your specific needs. In addition, the compilations, summaries and information contained within this document do not substitute for the Association Rules, which are part of your contract with Heartland Payment Systems.

The current and corresponding new IP addresses are included on the following chart. **These need to be in place and supported by 08/31/2022.**

URL	Current IP	New IP
<a href="https://txns.secureexchange.net">txns.secureexchange.net</a>	65.118.49.150	35.211.157.227
<a href="https://txns-b.secureexchange.net">txns-b.secureexchange.net</a>	65.118.49.145	35.211.43.46
<a href="https://txns-c.secureexchange.net">txns-c.secureexchange.net</a>	65.118.49.15	35.211.118.44
<a href="https://txns-d.secureexchange.net">txns-d.secureexchange.net</a>	65.118.49.66	35.211.183.11
<a href="https://txns-e.secureexchange.net">txns-e.secureexchange.net</a>	64.69.194.192	35.211.10.60
<a href="https://sslbph.secureexchange.net">sslbph.secureexchange.net</a>	65.118.49.146	35.211.214.9
<a href="https://sslhps.secureexchange.net">sslhps.secureexchange.net</a>	65.118.49.148	35.211.101.189
<a href="https://sslprod.secureexchange.net">sslprod.secureexchange.net</a>	65.118.49.16	35.211.223.20
<a href="https://ssltrans.secureexchange.net">ssltrans.secureexchange.net</a>	65.118.49.147	35.211.50.141
<a href="https://monetra.secureexchange.net">monetra.secureexchange.net</a>	65.118.49.220	35.211.231.159

Please contact Heartland with any questions.

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