

Date: June 25, 2021
To: All AFD Clients
Subject: Chargeback Protection Amounts will Increase
Product: Mastercard
Action: Informational

Chargeback Protection Amounts will Increase

Effective October 15, 2021, Mastercard is increasing the authorization-related chargeback (message reason code 4808) protection amount when the \$1 authorization is obtained, regardless of issuing country. The chargeback protection increases are as follows:

Card Type	Current Chargeback Protection Amount	Chargeback Protection Amount as of October 15, 2021
Commercial Cards	\$150.00	\$350.00
All Other Cards	\$100.00	\$125.00

Please contact Heartland with any questions.