

**Date:** May 15, 2020  
**To:** All Clients  
**Subject:** Visa Revised Signature Requirements  
**Product:** Visa  
**Action:** Informational  
**Related PMB:** 1051

### Visa Revised Signature Requirements

In light of the COVID-19 pandemic, Visa has revised its policy around collecting a cardholder signature to all merchants. Requiring a signature is now optional regardless of EMV chip capability or transaction amount.

Please contact Heartland with any questions.