

Date: November 15, 2019
To: All Petroleum Clients
Subject: Non-Certified EMV Pump Retrofit Kits
Product: EMV
Action: Review

Beware of Non-Certified EMV Pump Retrofit Kits

EMV

Clients should be aware that vendors may be selling non-certified EMV capable pump retrofit kits to their marketers. These kits may cause acceptance issues because they are not certified with the stations controller to Heartland's host.

Clients are encouraged to communicate to their marketers the need to use certified solutions when deploying EMV at the pump. Using non-certified solutions as a short cut to deploying EMV may cause interoperability issues that ultimately could lead to the need to replace these devices.

Please contact Heartland with any questions.